

We carefully select suppliers and service providers to ensure they meet the highest standards of service and compliance. We may receive a referral fee from these approved suppliers & providers.

A referral fee is any commission, payment, fee or other reward we receive from other companies in return for recommending their services to you. This fee does not affect the final amount you pay the provider.

You are not under any obligation to use the services of any of the approved providers, however we believe that you may benefit from using these services.

| Service | Provider | Referral Fee |
|---|--|---|
| Referencing & Associated services. | Goodlord | We do not receive a referral fee |
| Trade Contractors including suppliers of Gas Safety, Energy performance Certificates, Electrical safety, maintenance and repairs. | Various approved local or national firms | The amounts we receive vary accordingly the value of works undertaken. Typically, we will receive a fee equal to 10-15% of the amount of the invoice. |
| Inventories | Various approved local firms | The fee we receive will be dependent upon the size of the property and the level of furnishing. |
| Insurances including Rent & Legal protection; general tenant & landlord insurance products | Goodlord | Referral fee varies depending on the policy – maximum fee of £120.00 including VAT |
| Auctions | Pattinson | We receive a commission of up to 3% including VAT |
| Removals | Ferriday and Alder | We receive a fee of 10% of the net invoice amount for the job |
| Conveyancing | Harrisons Solicitors | We receive a referral fee of £120 including VAT |
| Mortgages | N/A | N/A |
| Surveyors | Various approved local firms | The fee we receive will be dependent upon the size of the property and the level of survey. |
| AML | Smart Compliance | We receive a referral fee of up to £35 including VAT |
| Utility Switching | N/A | N/A |

NOTE: The Referral fee is separate from your obligation to pay our own fees or commission.